



# MobileScapes 2024

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Next-Gen Mobile Movement Data: How EA's MobileScapes is Changing the Game



# Today's Presenters

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Michael McDuffee

Director,  
Product Management



Michael Scida

Vice President,  
Retail Business Development



# What is it?

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MobileScapes is the most accurate, comprehensive and up-to-date mobile movement database available for marketing and business applications in Canada.

Mobile analytics help businesses and organizations enhance what they know about consumer and population movement patterns.



# Key Features

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## Most robust in Canada

National coverage featuring SDK and cellular network integration.



## Privacy compliant

High quality, permission-based input and output processed under Privacy by Design principles.



## Easily accessible

Access via EA's ENVISION platform, through API calls, as data extract files and in project work.

# We take care of privacy concerns, so you don't have to

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**Adherence to Privacy Laws:** MobileScapes complies with and exceeds Canada's privacy laws.

**Global Best Practices:** Developed with forward-looking global best practices.

**Transparency and Consent:** Implements principles consistent with Privacy by Design standards.

**Global Standards:** Aligns with GDPR, Law 25, and other Canadian provincial jurisdictions.

**ISO Certification:** Production processes are ISO 31.700 certified.



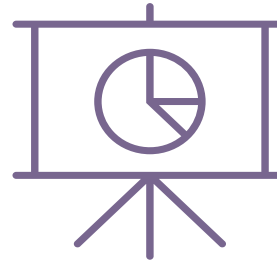
# How Does it Help?

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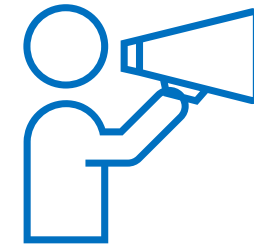
## Visitors/Shoppers in Canada

Track visits to location by banner and category. Understand trends and seasonal impacts.  
Determine their demographics.



## Compare visit share

Assess competitive impacts, determine if your share of total category visits is increasing or decreasing.



## Evaluate marketing impact

Evaluate the effectiveness of your marketing efforts—tie changes in visitor volume and/or market mix to specific marketing initiatives

# What's New in 2024?

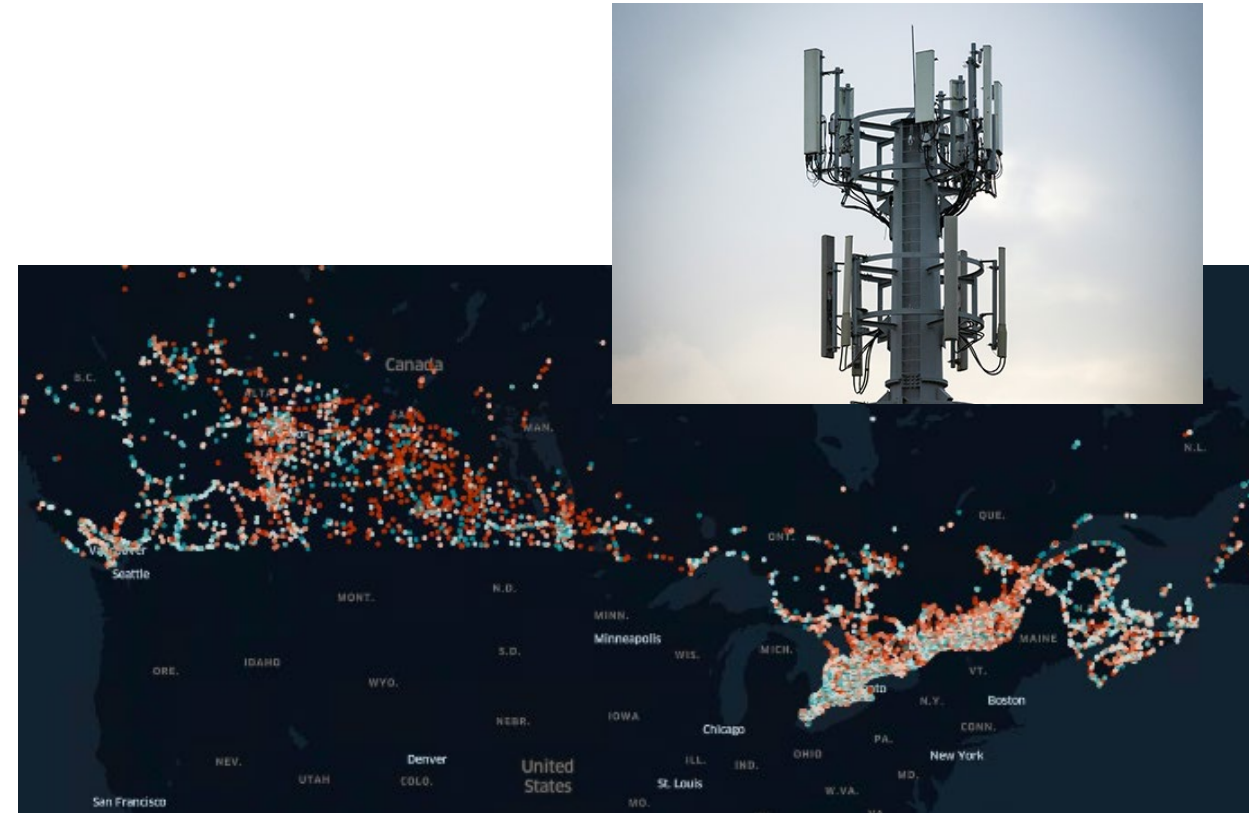
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- **Only provider in Canada** that combines high-precision SDK data with high-volume cellular network data.
- Ground tested against trends in official statistics and client data.
- Embedded improved privacy-enhancing controls directly into the product to ensure our data adheres to the highest global standards (GDPR, Quebec Law 25, ISO 31.700 certified).



# Key Advantages of Combining SDK and Cellular Network Data

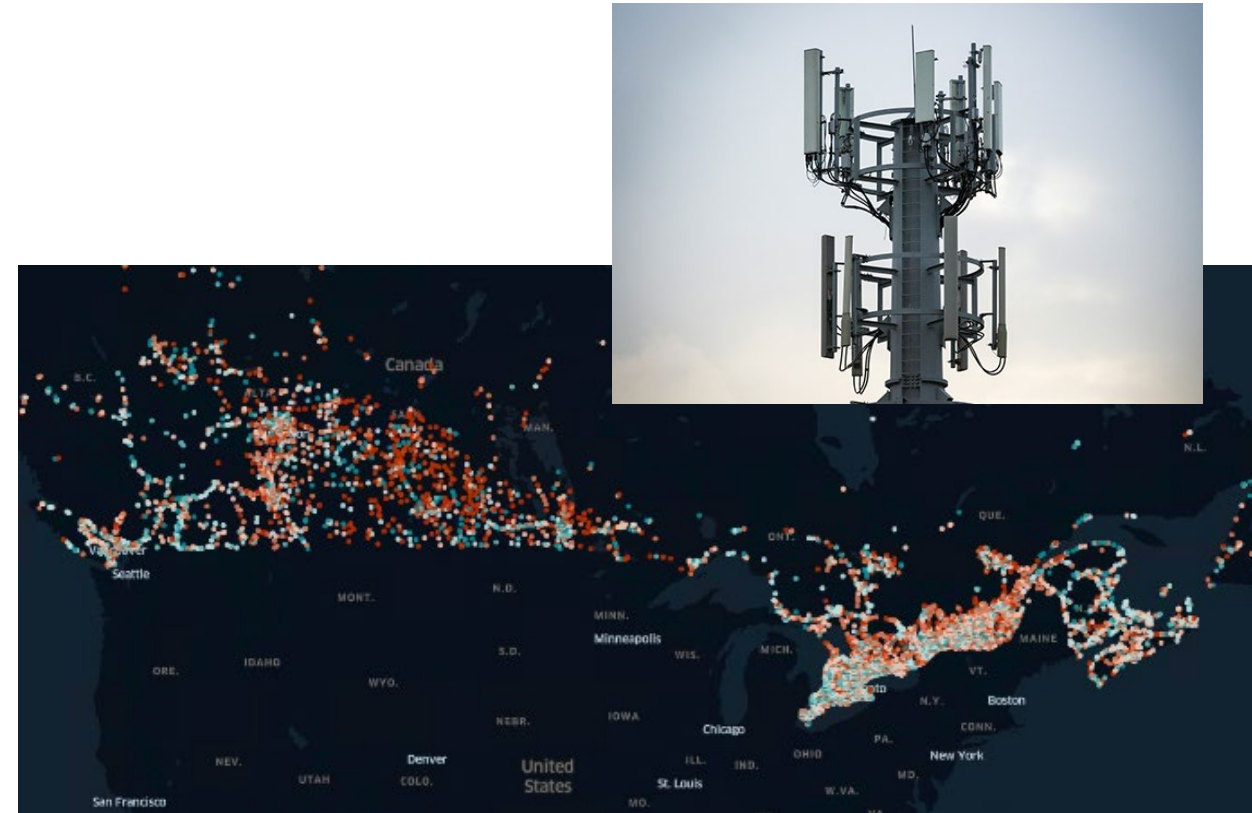
- Cellular network is always on and has 20 times the activity than SDK.
- Leverages the fact that SDK data currently has more precise positioning than cellular data.
- Much greater activity on the cellular network means:
  - More accuracy on time of day and day of week
  - Better estimates of visit duration
  - More consistency across Canada
  - Less reliance on “declining quality” & “cleaning” of messy SDK data



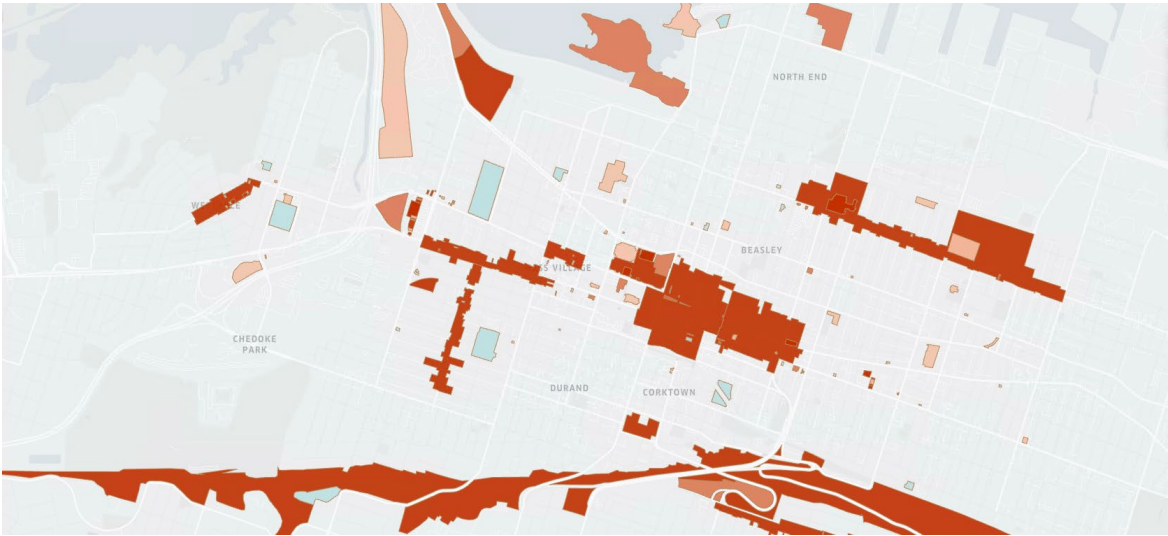
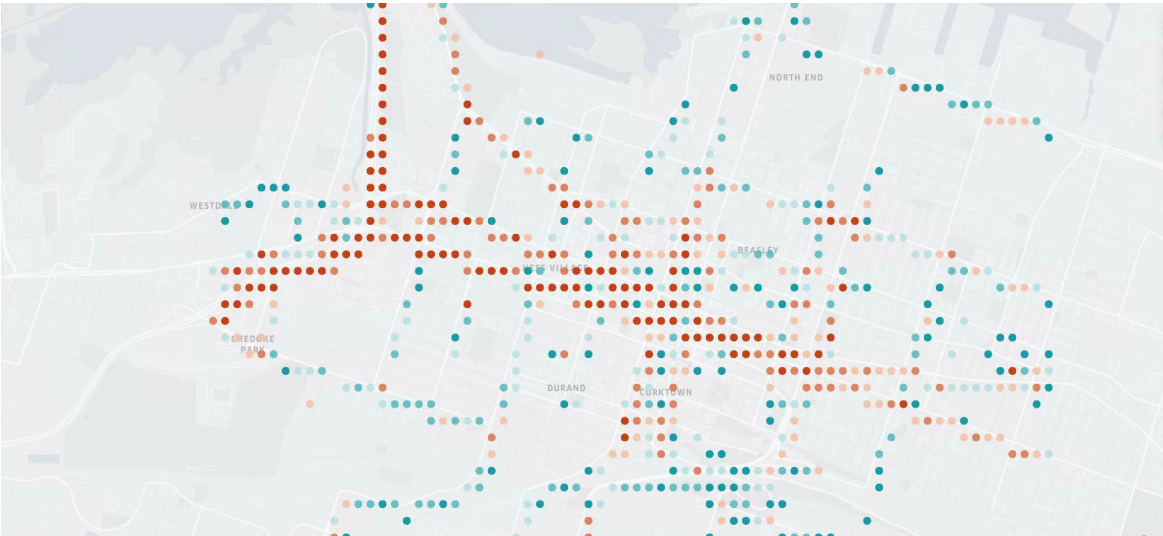


# Key Advantages of Combining SDK and Cellular Network Data

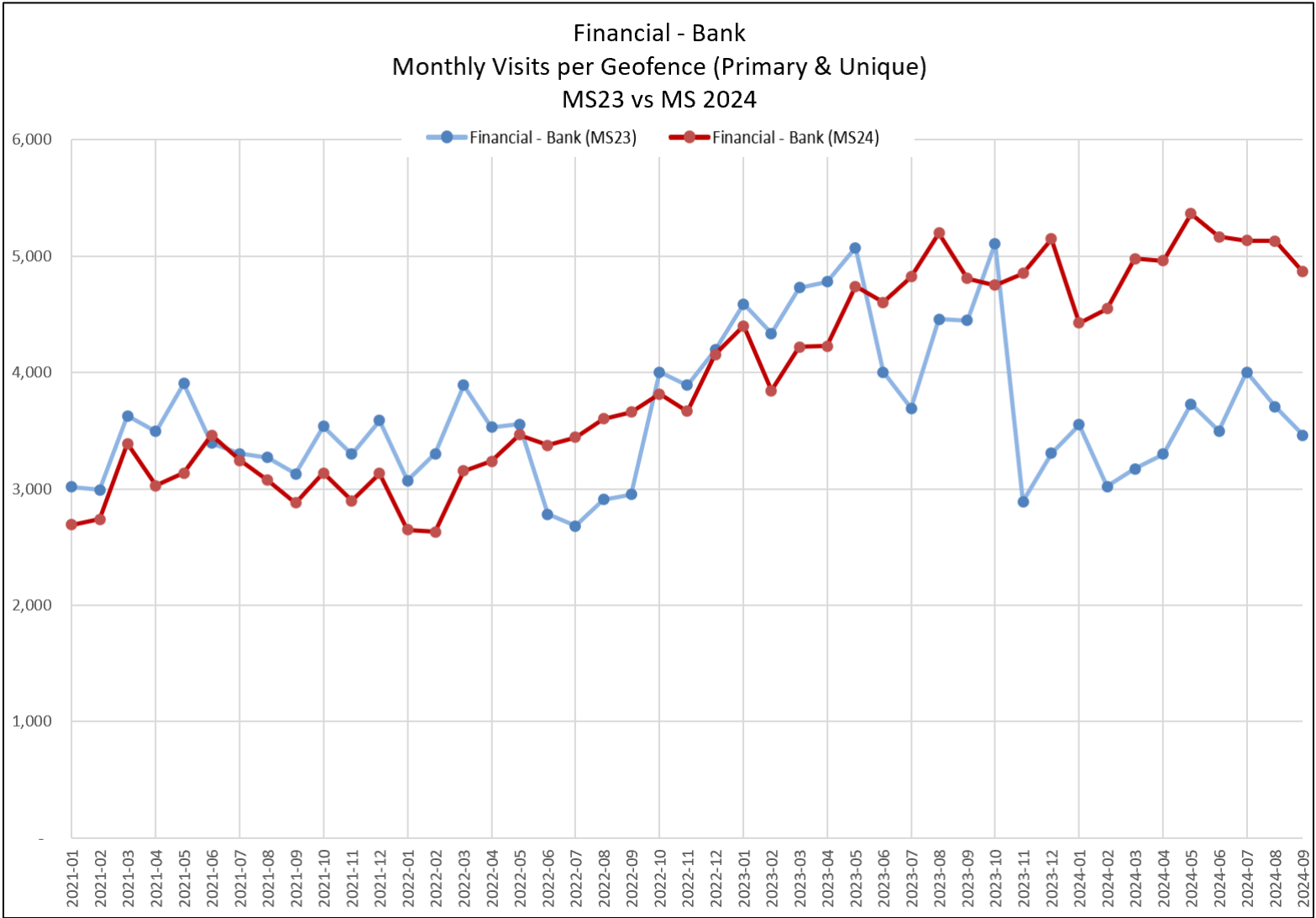
- This game changer brings you:
  - Better coverage and representativity
  - Less volatility
  - Enhanced reflection of seasonal trends



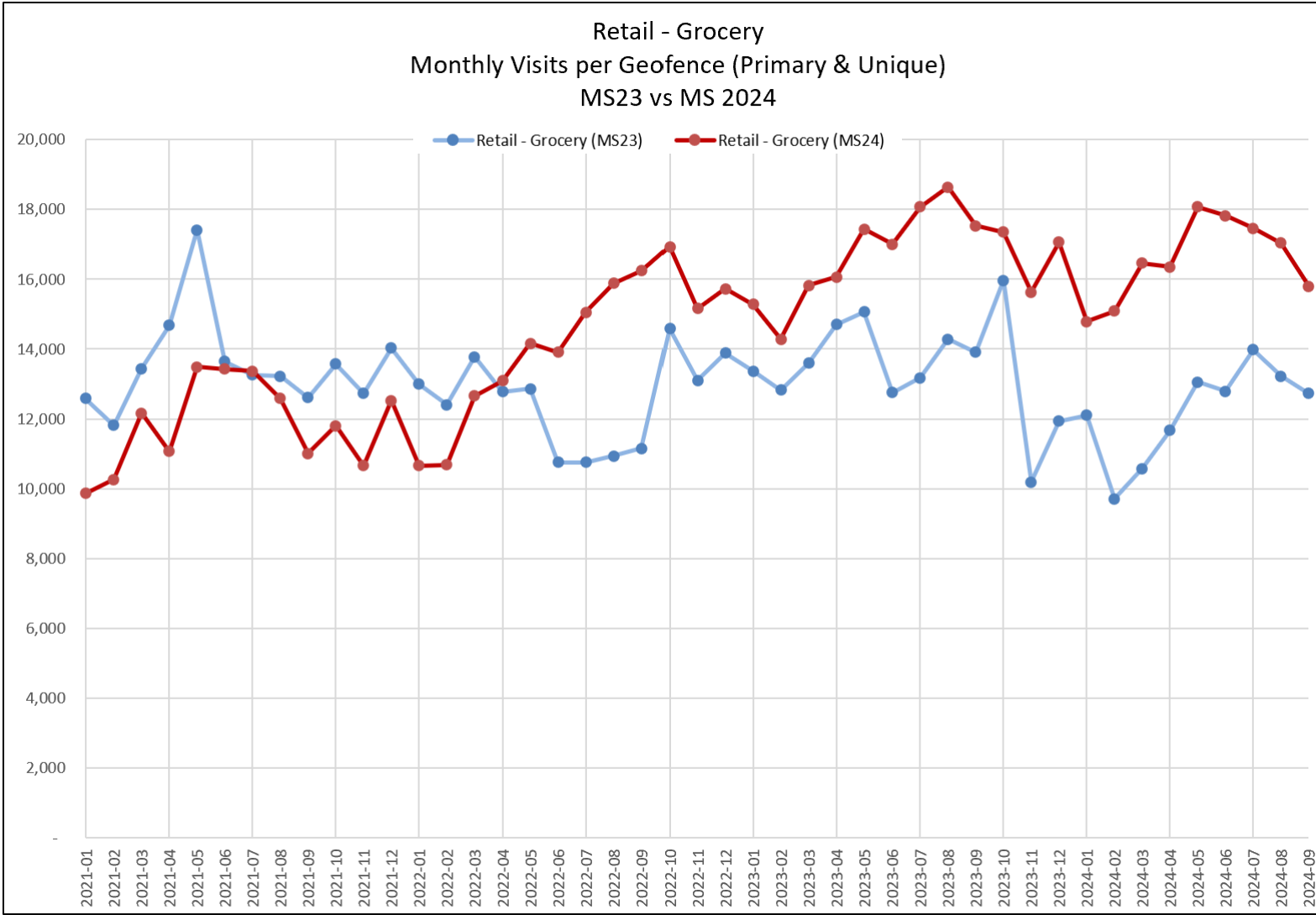
# Marrying the Best of Both Worlds



# More Consistent Data

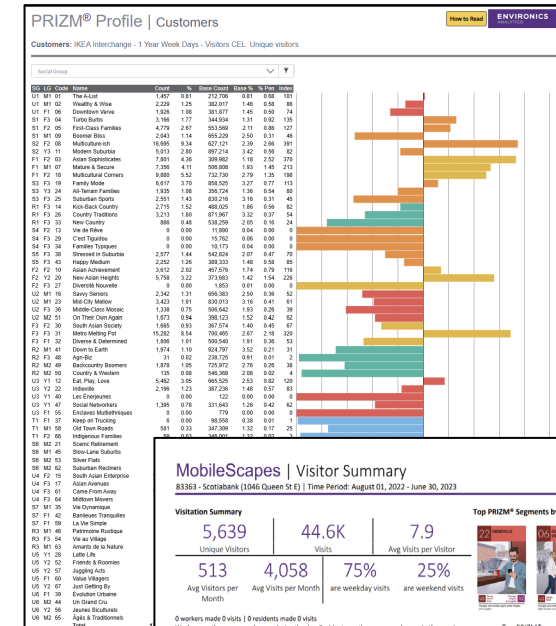
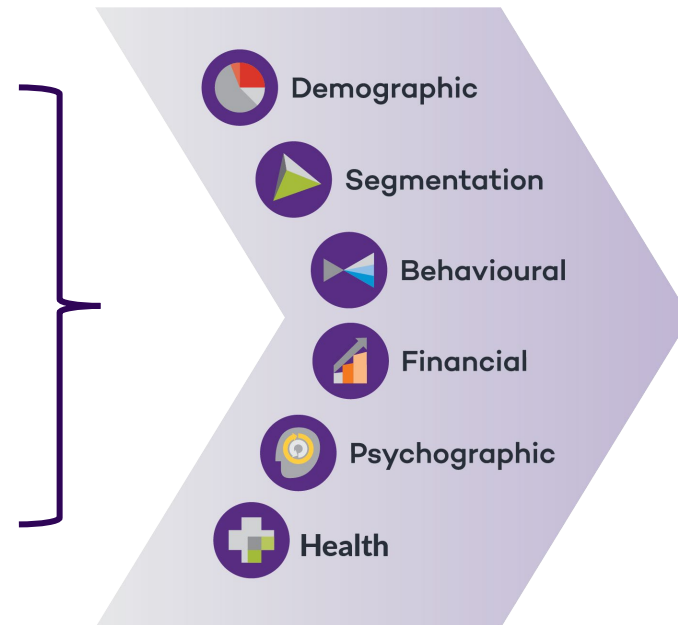


# More Consistent Data



## MobileScapes: Integrates with Core EA Data

	A	C	D	E	F	G	H
	GeofenceName	Unique_Visitors	Daily_Visits	CDL_Country	CDL_Postal_Code	CDL_LATITUDE	CDL_LONGITUDE
1	5266 - iKEA at The Interchange (200 Interchange Way)	31.83110708	110.2554903	CA	L324A21	44.11067	-79.54621
2	5266 - iKEA at The Interchange (200 Interchange Way)	37.11536086	44.35287472	CA	L4C9T9	43.89099	-79.4361
3	5266 - iKEA at The Interchange (200 Interchange Way)	26.44119894	50.47778784	CA	L1R3B7	43.82018	-78.9333
4	5266 - iKEA at The Interchange (200 Interchange Way)	4.272011245	11.1732816	CA	L4K008	43.81164	-79.44981
5	5266 - iKEA at The Interchange (200 Interchange Way)	13.49421267	17.18210073	CA	E4C3Y2	43.94698	-79.44894
6	5266 - iKEA at The Interchange (200 Interchange Way)	19.72423695	54.18520093	CA	L1M1L4	43.96529	-79.56552
7	5266 - iKEA at The Interchange (200 Interchange Way)	8.634208477	12.50654188	CA	L6A0H4	43.87401	-79.4681
8	5266 - iKEA at The Interchange (200 Interchange Way)	16.36361789	16.36361789	CA	M6M3Z1	43.69698	-79.47844
9	5266 - iKEA at The Interchange (200 Interchange Way)	16.01501782	18.46116678	CA	M9N1L7	43.7304	-79.5157
10	5266 - iKEA at The Interchange (200 Interchange Way)	2.353378397	14.06135732	CA	L6P2B3	43.77507	-79.5029
11	5266 - iKEA at The Interchange (200 Interchange Way)	17.71838087	159.8000872	CA	L3T7W6	43.83934	-79.3851
12	5266 - iKEA at The Interchange (200 Interchange Way)	3.423010247	35.56950798	CA	L9L1N2	44.10863	-79.9498
13	5266 - iKEA at The Interchange (200 Interchange Way)	13.27968941	22.83341155	CA	L9N0Y6	44.11965	-79.47101
14	5266 - iKEA at The Interchange (200 Interchange Way)	13.84369817	23.46556645	CA	L9W3X2	43.92807	-80.1016
15	5266 - iKEA at The Interchange (200 Interchange Way)	14.63693342	23.96046142	CA	L9Z1R3	44.46473	-80.07671
16	5266 - iKEA at The Interchange (200 Interchange Way)	14.03275068	25.98595868	CA	K0H1G0	44.14042	-77.00711
17	5266 - iKEA at The Interchange (200 Interchange Way)	33.59639344	37.00245019	CA	M9C0A5	43.60958	-79.5573
18	5266 - iKEA at The Interchange (200 Interchange Way)	15.39682695	46.58048813	CA	M9V4W6	43.75821	-79.5983
19	5266 - iKEA at The Interchange (200 Interchange Way)	2.568959317	14.96375594	CA	L1T3H6	43.86726	-79.0302
20	5266 - iKEA at The Interchange (200 Interchange Way)	33.8157563	44.3777223	CA	L4L1Z1	43.77966	-79.59071





# Access MobileScapes in ENVISION

2024 | PRIZM® - DA

My2024Workspace

MobileScapes

Data Extract

WalkMe Through

?

LayneN

1. Geofence(s) >

2. Settings >

3. Confirm

Request Name

MobileScapes Ikea Queensway Extract

Start Date

2023-10-01

End Date

2024-09-30

Date range is 366 days

Start Time

09:00 AM

End Time

09:00 PM

Time range is 12 hours

Sun

Mon

Tue

Wed

Thu

Fri

Sat

Weekdays

Weekends

The following Geofence definition(s) will be used to pull MobileScapes data:

Geofence Name(s): IKEA (1475 the Queensway)

Cities: Toronto

CMA: 535

Provinces: ON

Categories: Retail: Furniture and Home

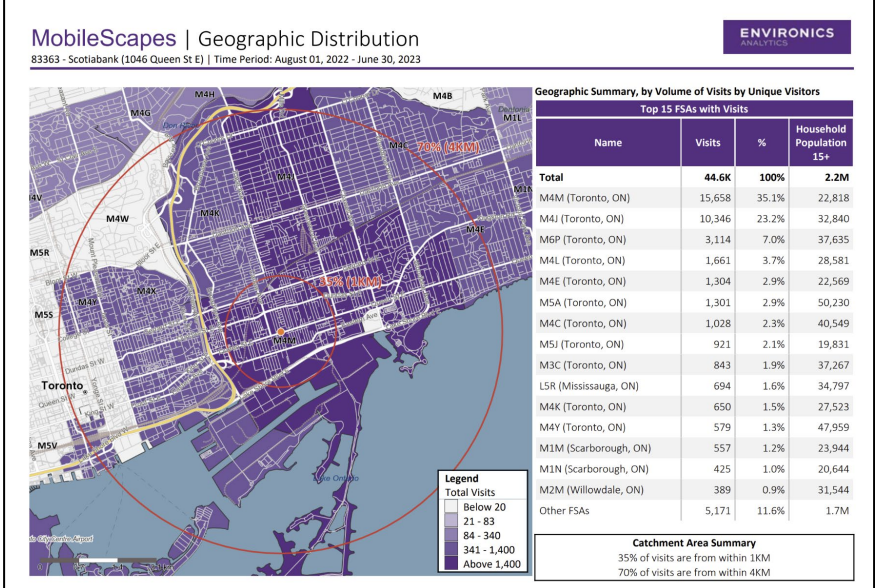
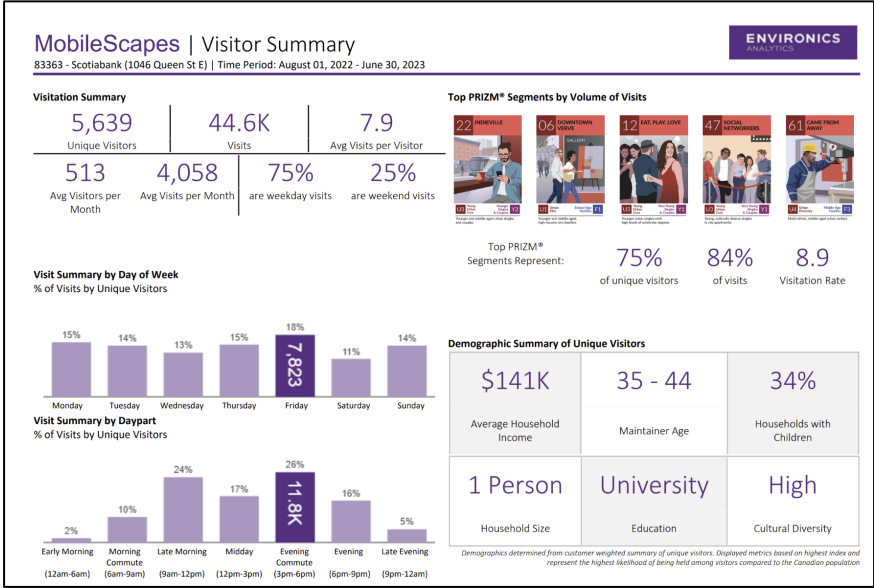
Banners: IKEA

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Next →



# ENVISION Sample Reports



Available in French as well as English

## MobileScapes | Cross Shop

Trade Area: Ontario

Target Geofences	Visitors		Exclusive Visitors		Non-Exclusive Visitors		Cedar Brae Golf and Country Club (55 Mac Frost Way)		Centennial Park Golf Centre (550 Centennial Park Blvd)		Dentonia Park Golf Course (781 Victoria Park Ave)		Donalda Club-Golf and Country Club (12 Bushbury Dr)		Don Valley Golf Course (4200 Yonge St)		Flemingdon Park Golf Club (155 St Dennis Dr)		Humber Valley Golf Course (40 Beattie Ave)		Islington Golf Club (45 Riverbank Dr)		Lambton Golf And Country Club (100 Scarlett Rd)		Markland Wood Country Club (245 Markland Dr)		Oakdale Golf & Country Club (2388 Jane St)		Rosedale Golf Club (1901 Mount Pleasant Rd)	
	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%	COUNT	%
Cedar Brae Golf and Country Club (55 Mac Frost Way)	42,692	100.00	31,072	72.78	11,620	27.22	31,072	72.78	250	0.58	771	1.80	2,836	6.64	3,286	7.70	582	1.36	309	0.72	252	0.59	386	0.90	18	0.04	673	1.58	235	0.55
Centennial Park Golf Centre (550 Centennial Park Blvd)	42,435	100.00	23,156	54.57	19,279	45.43	256	0.60	23,156	54.57	980	2.31	782	1.84	3,473	8.18	1,064	2.51	2,630	6.20	3,456	8.14	1,414	3.33	3,325	7.84	969	2.28	30	0.07
Dentonia Park Golf Course (781 Victoria Park Ave)	50,032	100.00	37,047	74.05	12,984	25.95	748	1.49	795	1.59	37,047	74.05	3,293	6.58	3,438	6.87	1,676	3.35	429	0.86	380	0.76	244	0.49	197	0.39	555	1.11	260	0.52
Don Valley Golf Course (4200 Yonge St)	103,307	100.00	63,712	61.67	39,596	38.33	3,238	3.13	3,558	3.44	3,406	3.30	8,906	8.62	63,712	61.67	3,831	3.71	2,733	2.65	1,929	1.87	1,969	1.91	706	0.68	5,611	5.43	2,254	2.18
Donalda Club-Golf and Country Club (12 Bushbury Dr)	87,696	100.00	56,990	64.99	30,707	35.01	2,909	3.32	813	0.93	3,200	3.65	56,990	64.99	8,715	9.94	6,547	7.47	661	0.75	622	0.71	870	0.99	472	0.54	4,555	5.19	927	1.06
Flemingdon Park Golf Club (155 St Dennis Dr)	36,886	100.00	22,542	61.11	14,344	38.89	521	1.41	1,114	3.02	1,746	4.73	7,020	19.03	3,700	10.03	22,542	61.11	535	1.45	361	0.98	307	0.83	108	0.29	763	2.07	658	1.78
Humber Valley Golf Course (40 Beattie Ave)	24,566	100.00	12,759	51.93	11,808	48.07	250	1.02	2,576	10.49	383	1.56	706	2.87	2,779	11.31	440	1.79	12,759	51.93	1,196	4.87	827	3.37	607	2.47	3,180	12.94	186	0.76
Islington Golf Club (45 Riverbank Dr)	34,955	100.00	16,838	48.17	18,117	51.83	248	0.71	3,703	10.59	459	1.31	593	1.70	1,857	5.31	316	0.90	1,042	2.98	16,838	48.17	3,220	9.21	1,861	5.32	1,453	4.16	155	0.44
Lambton Golf And Country Club (100 Scarlett Rd)	29,277	100.00	14,112	48.20	15,164	51.80	363	1.24	1,538	5.25	348	1.19	829	2.83	1,907	6.51	356	1.22	885	3.02	3,240	11.07	14,112	48.20	631	2.16	1,934	6.61	312	1.07
Markland Wood Country Club (245 Markland Dr)	27,316	100.00	18,678	68.38	8,638	31.62	29	0.11	3,373	12.35	247	0.90	555	2.03	674	2.47	117	0.43	648	2.37	1,908	6.98	582	2.13	18,678	68.38	500	1.83	33	0.12
Oakdale Golf & Country Club (2388 Jane St)	67,439	100.00	44,237	65.60	23,201	34.40	594	0.88	844	1.25	549	0.81	4,687	6.95	5,406	8.02	667	0.99	3,229	4.79	1,486	2.20	1,778	2.64	494	0.73	44,237	65.60	392	0.58
Rosedale Golf Club (1901 Mount Pleasant Rd)	12,117	100.00	7,712	63.65	4,405	36.35	239	1.97	26	0.22	284	2.34	915	7.55	2,183	18.02	688	5.68	124	1.02	154	1.27	315	2.60	6	0.05	430	3.54	7,712	63.65

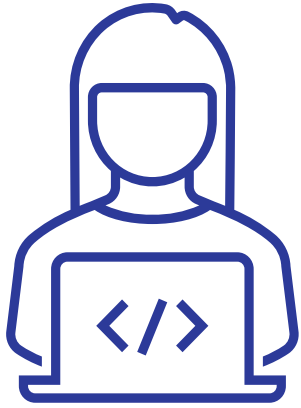


MSECB's ISO 31700-1 Privacy by Design Certification  
Data Leaders. Privacy Champions.



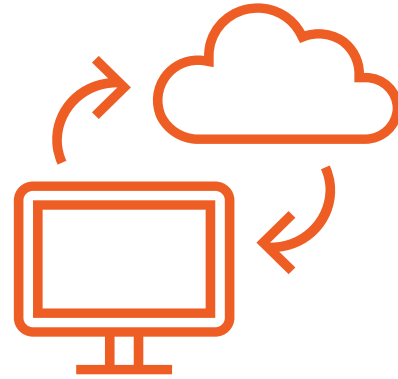
# Access MobileScapesPlus via API

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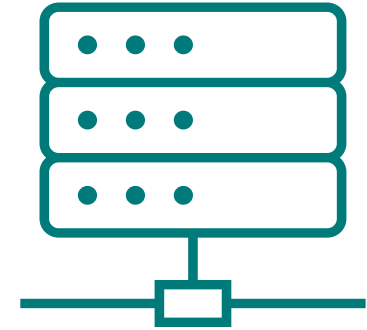
## Technical Resources

Access to technical resources



## Frequent Requests

Automate frequent extract request



## Integration

Ability to integrate extracts into data stores, models or pipelines



# Access MobileScapesPlus via API

ENVIRONMENT No Environment ▾ LAYOUT Double Column ▾ LANGUAGE curl ▾ ⚙

## MOBILESCAPES API V2

Introduction

Version History

Overview

Authentication

Errors

Rate limits

Contact

MobileScapes API

POST Submit Request

GET Get Status Check

GET Get Result Info

EA Geofences API

### POST Submit Request

https://api.environicsanalytics.com/mobilescapes/v2:/country/requests

An endpoint for submitting a new MobileScapes extract request.

REQUEST BODY raw

startTime	string (Required) Request start datetime (polygon local time). DateTime is represented in YYYY-MM-DD hh:mm:ss format.
endTime	string (Required) Request end datetime (polygon local time). DateTime is represented in YYYY-MM-DD hh:mm:ss format.
dataVintage	string Specifies which vintage of geographies to append to output file. Can be 2019, 2020 or 2021. Default is latest available vintage (currently 2021).
useWeights	boolean Specifies whether to apply weights per device or keep them unweighted. Default is true.
aggregatePolygons	boolean Specifies whether to aggregate geofences or keep them separate. Default is true.
appendSegmentation	string Specifies which segmentation system to append.

### Example Request

EA Geofence extract requ... ▾

```
curl --location --request POST 'https://api.environicsanalytics.com/mobilescapes/v2/ca/requests' \
--header 'Content-Type: application/json' \
--header 'Authorization: Bearer YOUR_AUTH_TOKEN' \
--data-raw '{
  "startTime": "2020-06-01 00:00:00",
  "endTime": "2020-09-30 23:59:00",
  "useWeights": true,
  "geofenceIds": [
    56582,
    173525,
  ]
}
```

View More

### Example Response

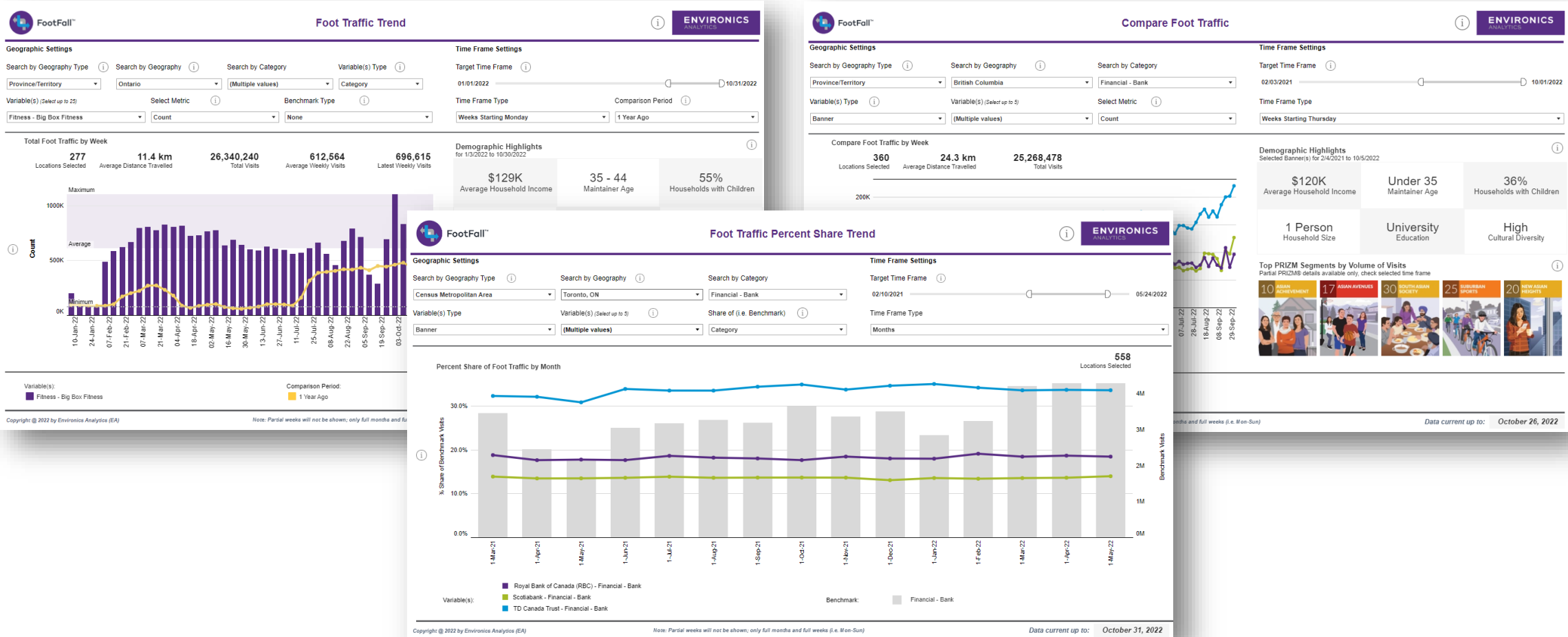
200 OK

Body Header (1)

```
{
  "requestId": "47dc14efbe454b4884459ed5a61f6909"
}
```



# Access Footfall's Pre-Aggregated MobileScares Extracts



# Access MobileScapes via Project Work

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- **Segmentation Analysis:** Identify your Target Audience
- **Cross-Shop Analysis:** Where are my visitors also going?
- **Out of Home (OOH) :** Rank OOH boards against target segments of the population
- **Tourist Attractions:** What are the most visited landmarks in my region?





**Challenge:** Marketplace uncertainty after the COVID-19 pandemic impacted strategic decision making, related to:

- Investment in stores
- Investments in branding
- Would customers return?

**Solution:** Mobile movement data and segmentation were used to identify *who* frequented specific locations and *where* to find more people like them. This informed site selection and engagement strategies.

- MobileScapes
- PRIZM

**Results:** MobileScapes quantified who visited physical locations, while PRIZM identified the best ways to engage them. The data quantified where investments should be made in real estate and branding. Employees felt inspired and motivated, and customers were engaged.



**Challenge:** How to evaluate properties that historically depended on people going back to work. The properties look the same, so it was difficult to justify higher or lower rents.

**Solution:** Colliers used EA's FootFall database (built off MobileScapes data) to calculate foot traffic to various properties. This confirmed which centers were busy and when they were busy.

- FootFall
- DemoStats

**Results:** Having the ability to quantify how busy a center is helped Colliers win deals. Brokers were seen as trusted advisors.



# Case Study: City of Ottawa



**Challenge:** Limited data about who is visiting municipal museums and where they're coming from.

- Why do people like to visit our museums?

**Solution:** MobileScapes data showed that visitors to the museums were coming from all over the city, not just from the local community around each museum. This data was then used to create target groups to better understand who is coming to the museums.

- MobileScapes
- PRIZM

**Results:** Better informed marketing and signage around museums, plus targeted product and experience development to different audiences all over the city.

# How can it help you?

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**Education:** Improve campus planning, enhance safety measures, and optimize the use of facilities.

**Event Planning:** Select the best venues, plan logistics, and tailor marketing efforts to attract the right audience.

**Financial Services:** Identify optimal locations for new branches or ATMs based on consumer movement patterns and demographic data.

**Government Services:** A huge variety of needs can be better understood when more is known about the usage of these services, such as recreational facilities and libraries.

**Healthcare:** Analyze patient movement patterns to improve service delivery, optimize locations for new facilities, and manage resources more effectively.

**Real Estate:** Use movement data to identify high-traffic areas and emerging neighborhoods, optimizing property investments and marketing strategies.

**Retail Outlets, Chains, Shopping Centers:** Understand visitors to their own and competitors' stores for site location, in-store media messaging, offerings, and layout.

**Telecommunications:** Identify areas with high demand for network improvements and optimize the placement of new infrastructure.

**Tourism:** Understand who visits, from where, and where do they go.

**Transportation and Logistics:** Enhance route planning, reduce congestion, and improve delivery times by understanding traffic flows and commuter behaviors.



# Points to Consider

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**Low Sample Warnings:** Be mindful of extracts with low sample sizes.

**Event Analysis:** Single event analysis at large venues (e.g., stadiums/arenas) may require careful interpretation.

**New Locations:** Greenfield and Brownfield locations might present unique challenges.

**Cell Infrastructure Changes:** Sudden drops or increases in estimates can happen in areas where the network has changed significantly, such as when cell coverage improves or decreases.





# How MobileScapes Outshines the Competition

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Leading provider of accurate and comprehensive mobile movement data in Canada.

Unique, robust, and future-proofed solutions.

Trusted by key leadership brands and partners.

Acts as a **building block** for industry benchmarks and measurement.

Supports **sophisticated targeting, activation, and measurement**.

Ensures **transparency** in data usage and methodology.

Focuses on **ongoing product development**.



# Thank You

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[www.environicsanalytics.com](http://www.environicsanalytics.com)

