Follow the Money: WealthTransfer





Housekeeping

- Listen-only mode for attendees
- Use Q&A feature to submit your questions
- Questions will be visible to all attendees, but there is an option to submit anonymously
- Presentation recording will be available on our website at <u>environicsanalytics.com/resources/webinars</u>

Today's Presenter

Catherine Pearson SVP & Practice Leader

Catherine.Pearson@environicsanalytics.com

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Today's Presentation

- Transfer of wealth in Canada
- Why we built WealthTransfer
- What is WealthTransfer?
- How can your organization leverage WealthTransfer?









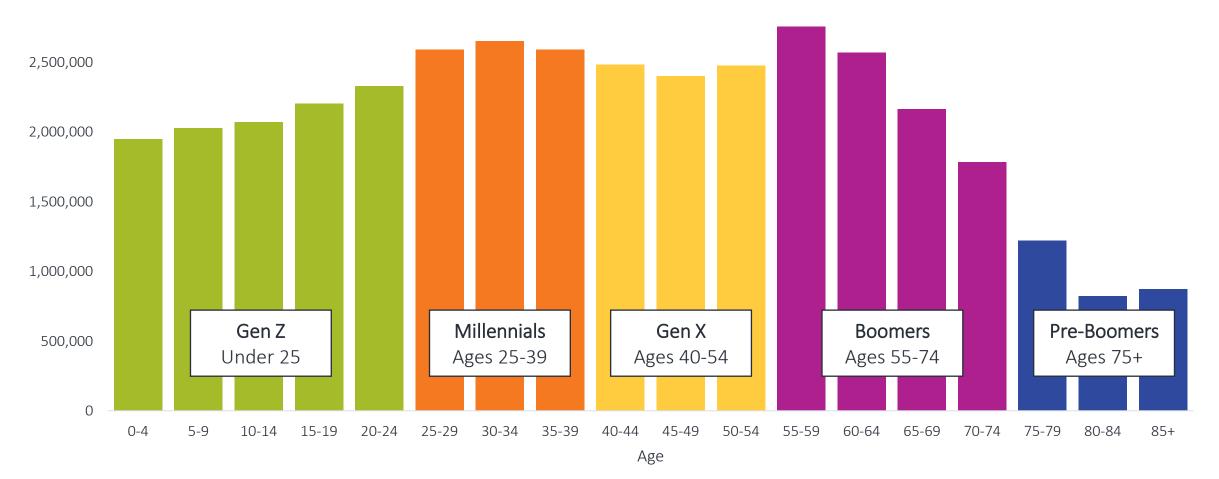
Largest impending transfer of wealth expected



Millennials are different from older generation

Canada's Changing Demographics

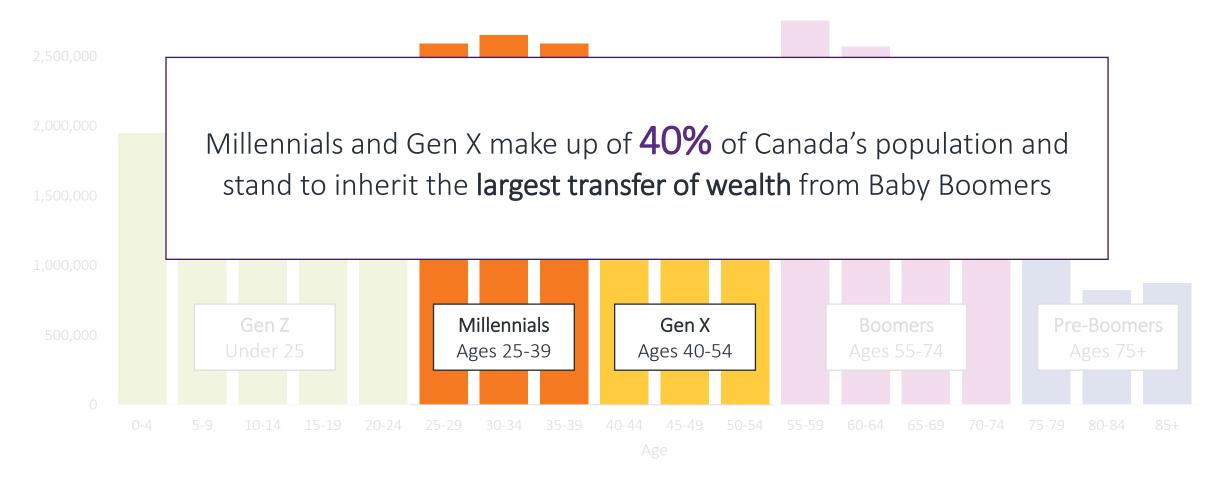
3,000,000





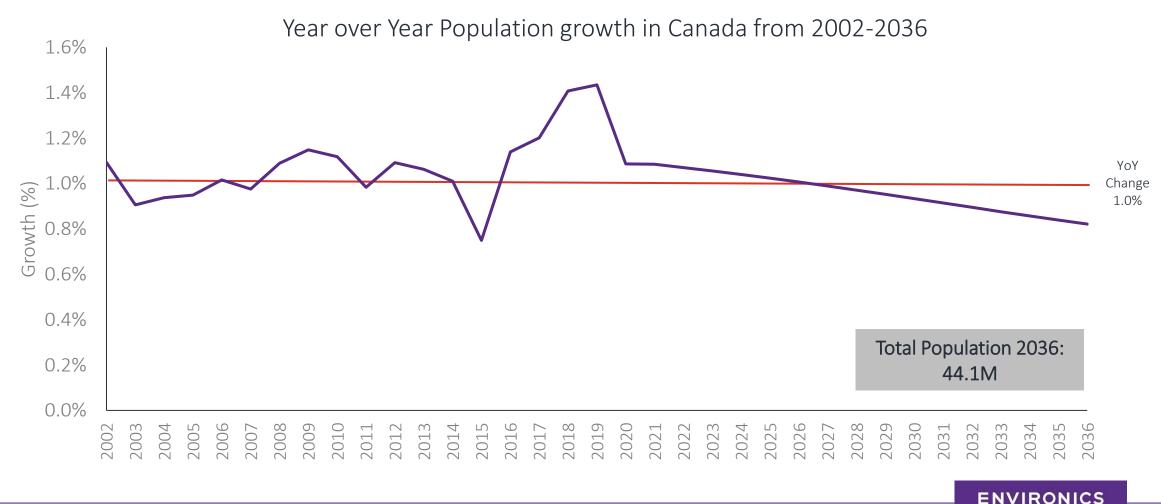
Canada's Changing Demographics

3,000,000



Source: DemoStats 2020

Future Growth Expected to Slowly Decline Due to Aging Population



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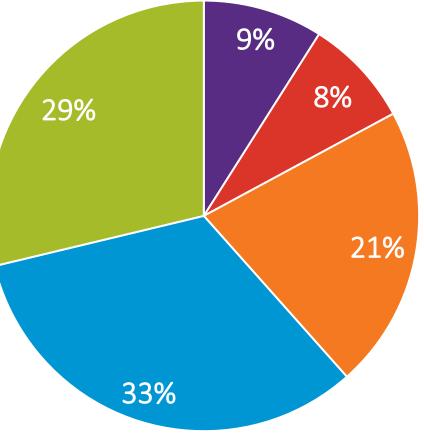
More than **\$576 Billion**

in inheritances have been received by Canadians

Lifetime Inheritance by Receiver Age

 Inheritance Value by Receiver Age

 ■ <40</td>
 40-49
 50-59
 60-69
 70+



Sources: Statistics Canada Survey of Financial Security

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Inheritance Received by Province



Average Lifetime Inheritance Received by Province

Sources: Statistics Canada Survey of Financial Security

Inheritance Received and Net Worth

Average Lifetime Inheritance and Net Worth by Province



Sources: Statistics Canada Survey of Financial Security, WealthScapes 2020

What We Are Hearing









What is WealthTransfer?

Ability to quantify the inheritance opportunity by number of households and dollars in given year



Incidence and Value Scores to compare markets and customers



Actionable at the 6-digital postal code



10 months of development and annual updates



Primary source – Survey of Financial Security modeled to the six digit postal code using our Econometric & Demographic models, Age by Income, Urbanity, Taxfiler, PRIZM plus custom data from Statistics Canada



Privacy friendly and exclusive data that integrates with EA's suite of products

2020: Total Estimated Inheritance



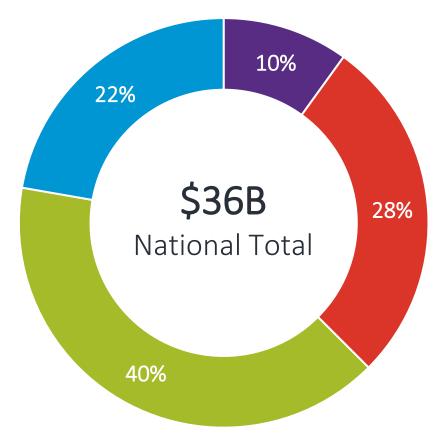
Sources: WealthTransfer 2020



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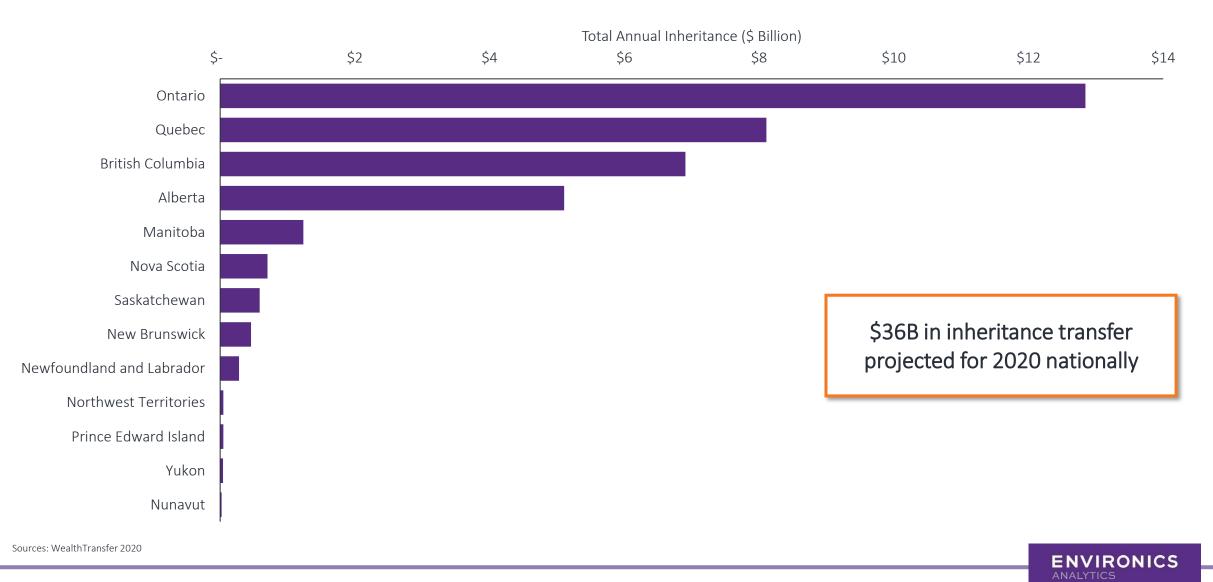
Inheritance Not Just for Older Generation

■ 15-34 ■ 35-54 ■ 55-64 ■ 65+



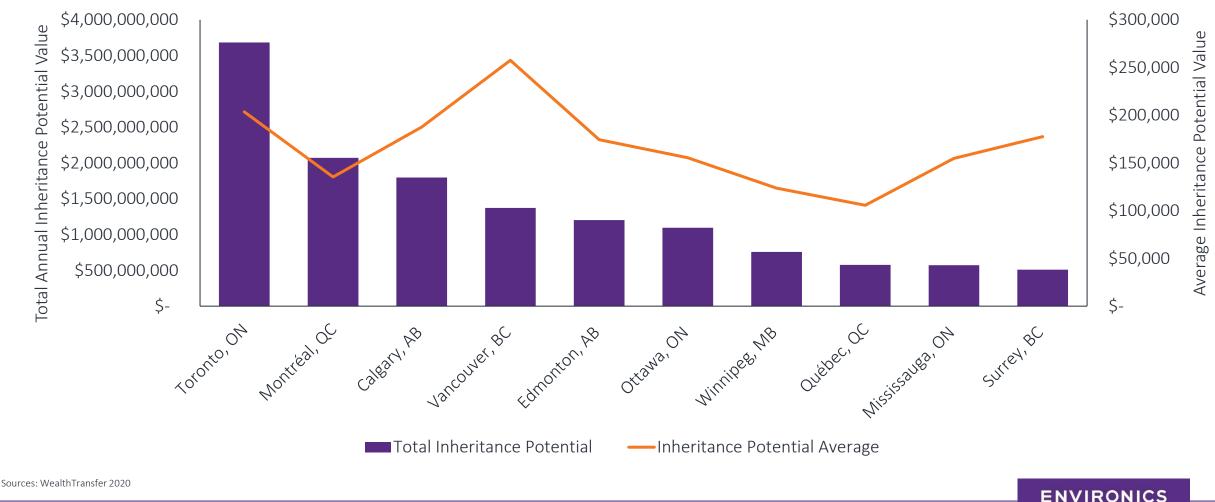


2020: Total Estimated Inheritance by Province



Not All Markets Expected to Behave the Same





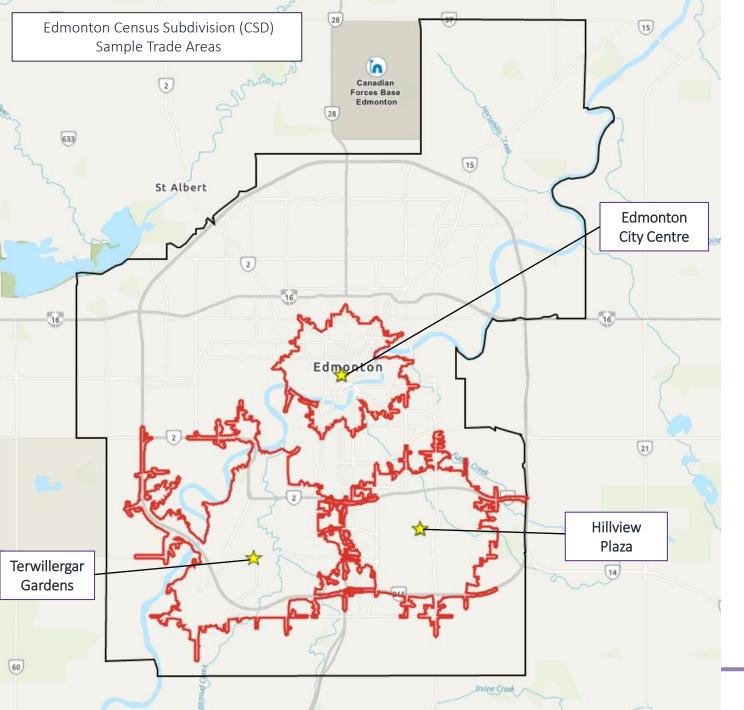
Score Your Market or Customers to Identify Where the Highest Potential Exists



Sources: WealthTransfer 2020

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Use Case: Edmonton



Use Case: Edmonton

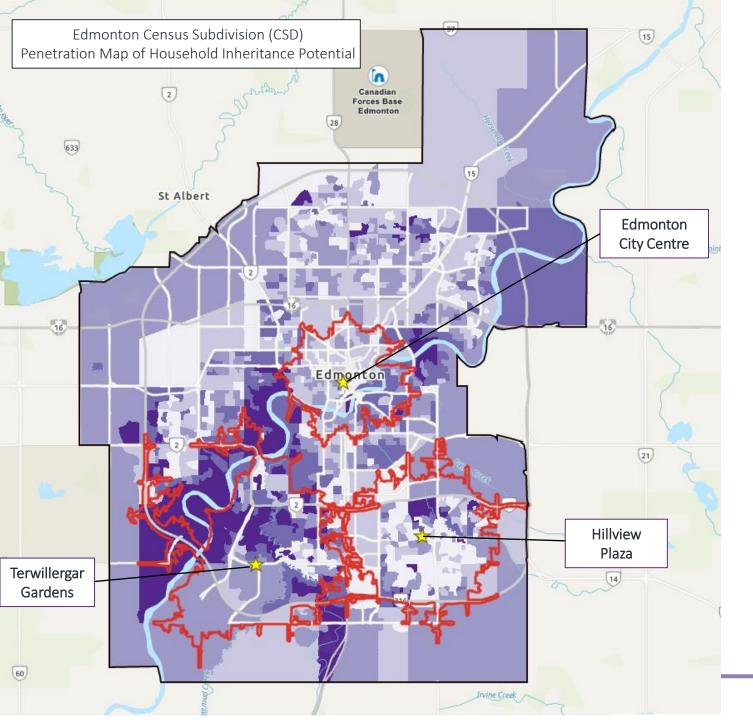
Questions we are looking to answer:

- Where is the opportunity for transfer of wealth in my trade areas?
- What is the size of the opportunity?
- Who is likely to receive an inheritance? How much?
- How do I target and engage them?

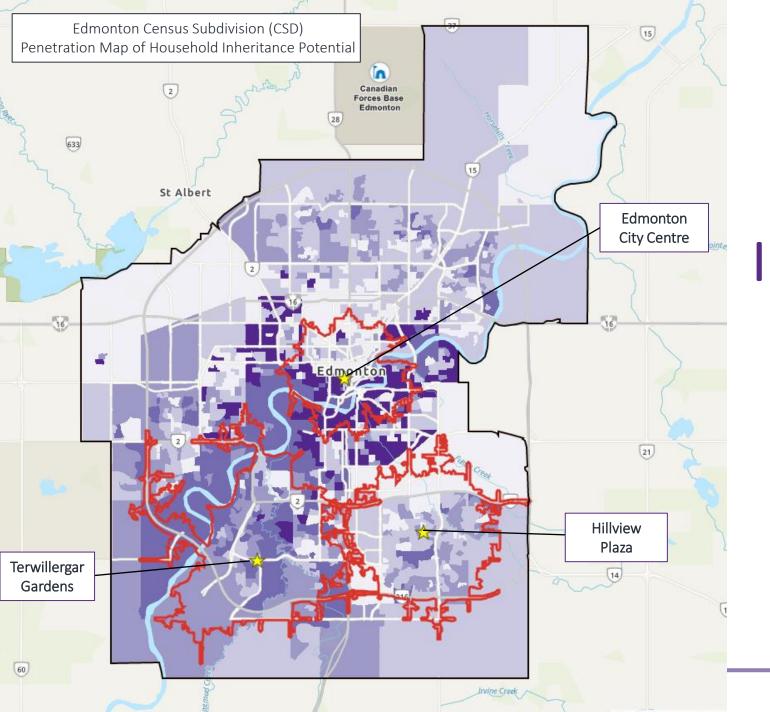
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• How do I staff appropriately?



Inheritance Potential by Incidence



Inheritance Potential by Average Inheritance



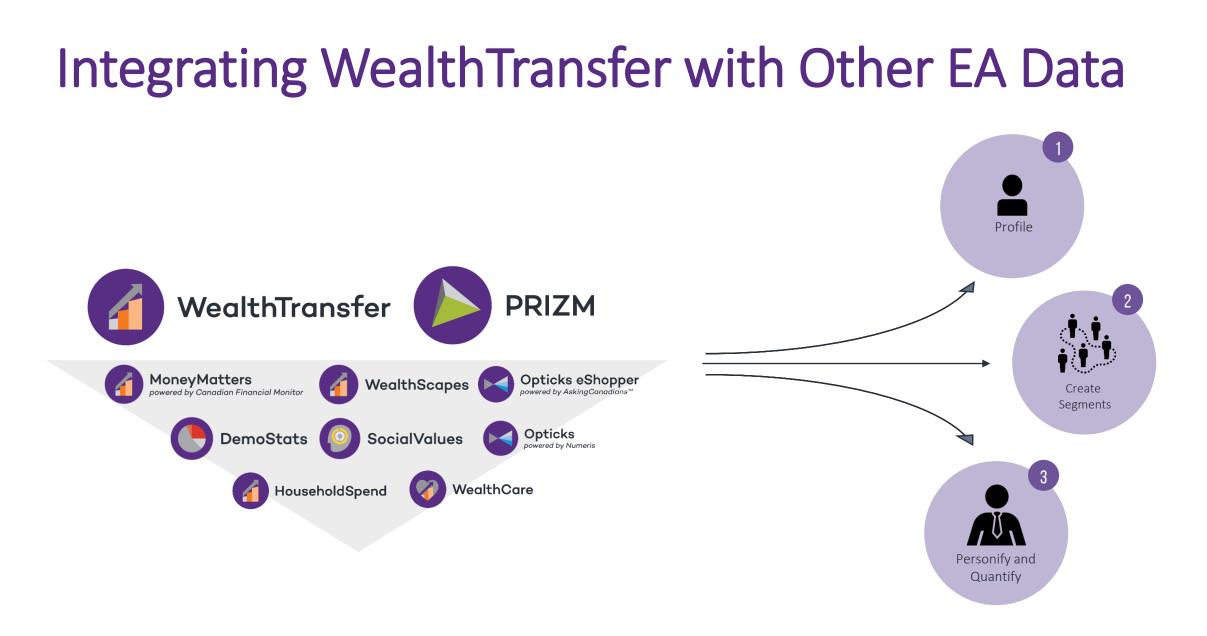
Sizing the Opportunity for Inheritance Potential

Location (Trade Area)	Total	Inheritance Potential		
Location (made Area)	Households	eholds Households Total Dolla	Total Dollars	Average Dollars
Edmonton City Centre	61,765	1,108	\$230,723,713	\$226,644
Hillview Plaza	37,046	565	\$83,846,841	\$148,401
Terwillergar Gardens	50,711	1,045	\$190,581,233	\$182,374
Total	392,545	2,628	\$505,151,787	\$192,219

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Sources: WealthTransfer 2020





Who are the Receivers of Inheritance?

Young Singles & Couples



Established Families

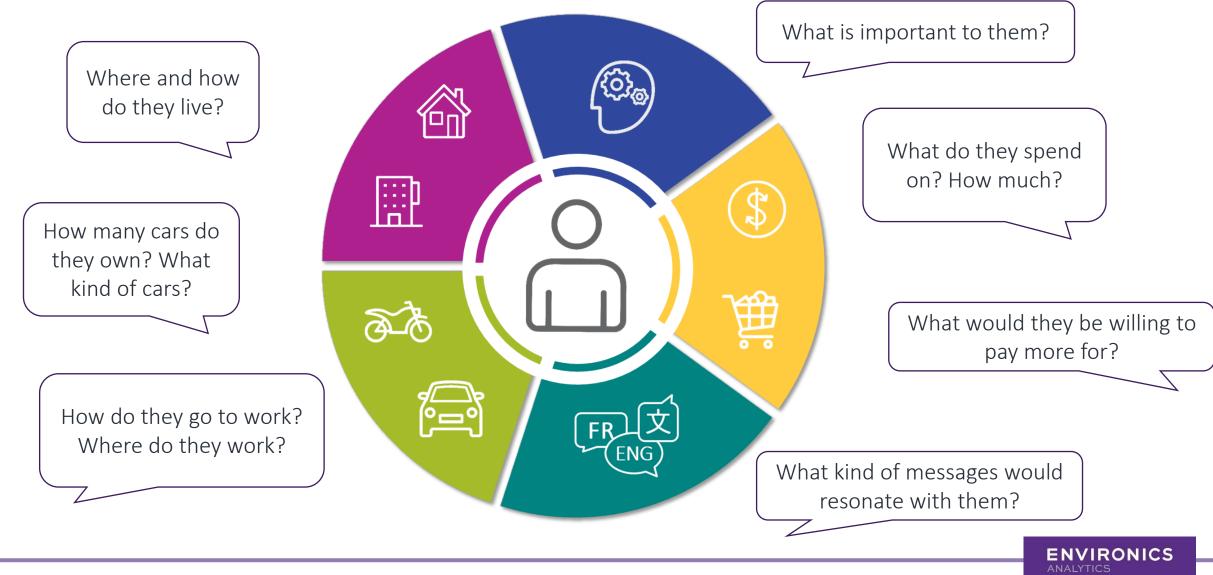


Wealthy Matures





Understanding the Target Audience



Demographic Characteristics

Young Singles & Couples



Under 35

Singles and Couples

Established Families



Wealth Matures



55 and Older

Household Structure

Age



Education



University

Arts, Education, Sciences

Families with Children at Home

35 to 64

College & University

Business, Finance, Administration

Mature Singles and Couples, some with adult children at home

University

Management (if not retired)

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Sources: DemiStats 2020, PRIZM 2020



Wealth Characteristics

Young Singles & Couples



Established Families



Wealth Matures



Avg. Household Income	\$93,489	\$121,843	\$159,424
Avg. Net Worth	\$413,211	\$500,996	\$823,745
Home Ownership	Rent Primary Residence	Own Primary Residence and other Real Estate	Own Primary Residence and other Real Estate
Debt-to-Liquid Asset Ratio	0.23	0.32	0.32
Sources: WealthScapes 2020, PRIZM 2020			ENVIRONICS

After Receiving an Inheritance



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Financial Characteristics

Young Singles & Couples

Annual Spend

\$62,417

Under \$1,000

Spend Last Vacation

Charity Donation (Past year)

Financial Attitude

Sources: HousehldSpend 2020, Opticks Numeris 2020, MoneyMatters 2020, PRIZM 2020

\$101 - \$500

"I like talking to a professional when making important financial decisions"

Established Families



\$82,320

Under \$2,000

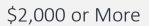
\$101 - \$500

"I have difficulty paying off my debt"

Wealth Matures



\$103,914



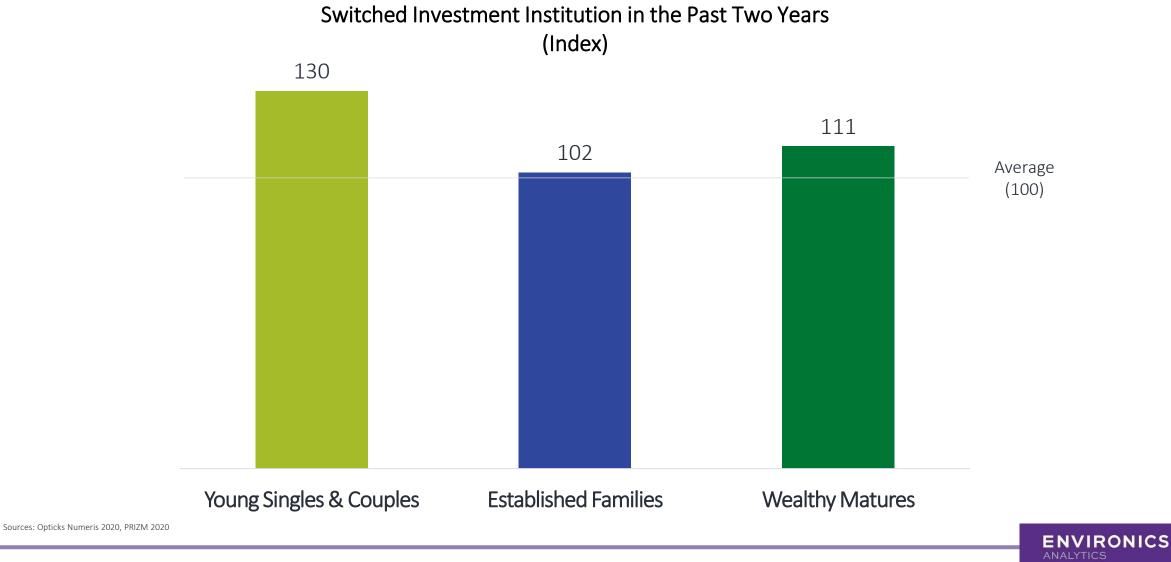
\$500 or more

"I want to get a second opinion about my financial affairs"

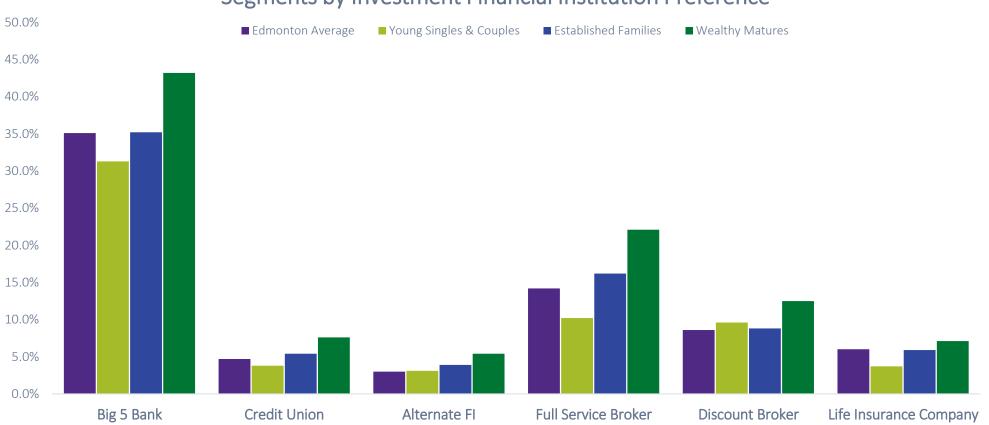


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Who is More Likely to Switch?



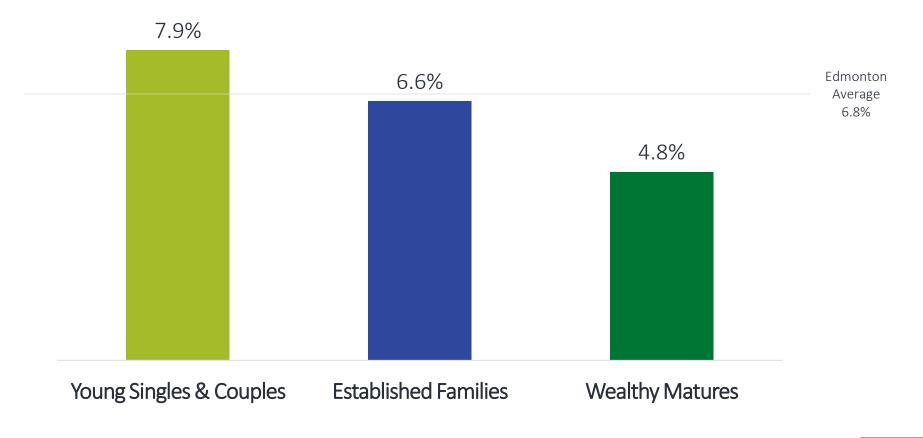
Financial Institution Preference for Investments



Segments by Investment Financial Institution Preference

New Competitors on the Horizon

Have an Account with a FinTech Company



Sources: Opticks eShopper 2020, PRIZM 2020





WealthCare Overview

WealthCare



Indicator of financial wellness of all Canadians Actionable at the 6-digit postal code

By lifestage and age

8 months in development



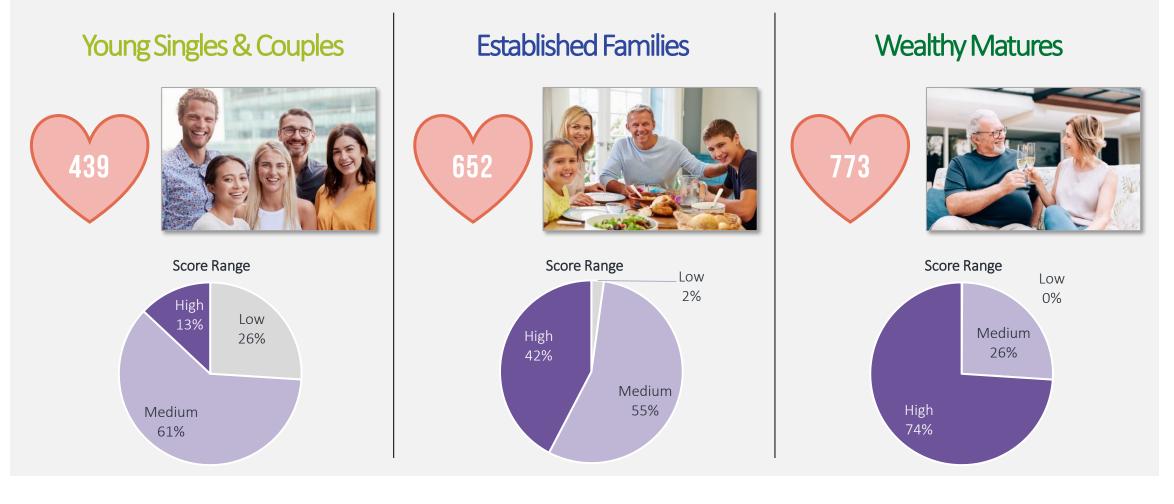
Over 100 variables from 10 different sources



Includes wealth, attitudes and behaviours



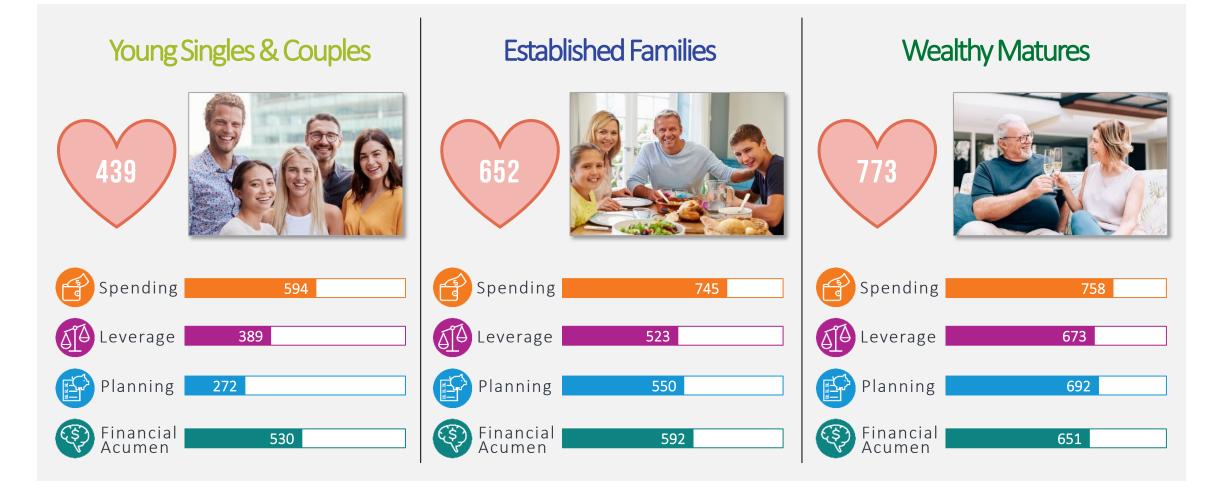
Integrating WealthCare for Deeper Insights



Sources: WealthCare 2020, PRIZM 2020

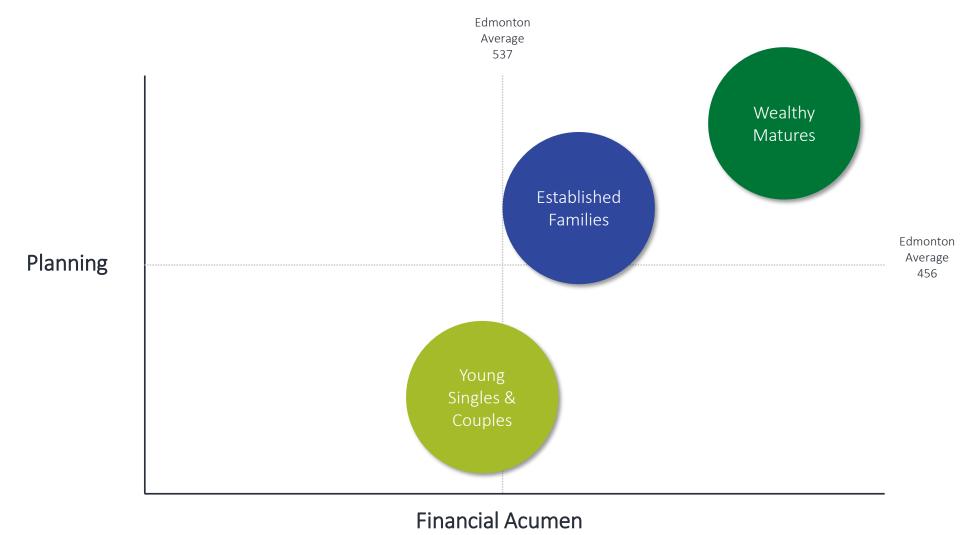
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Integrating WealthCare for Deeper Insights



Sources: WealthCare 2020, PRIZM 2020

Planning vs. Financial Acumen



Sources: WealthCare 2020, PRIZM 2020

Psychographics and Social Values

Young Singles & Couples



Cultural Sampling Rejection of Authority Flexible Families Ostentatious Consumption Brand Genuineness Penchant for Risk

Established Families



Flexible Families Racial Fusion Personal Control Rejection of Orderliness Personal Optimism Emotional Control

Wealth Matures



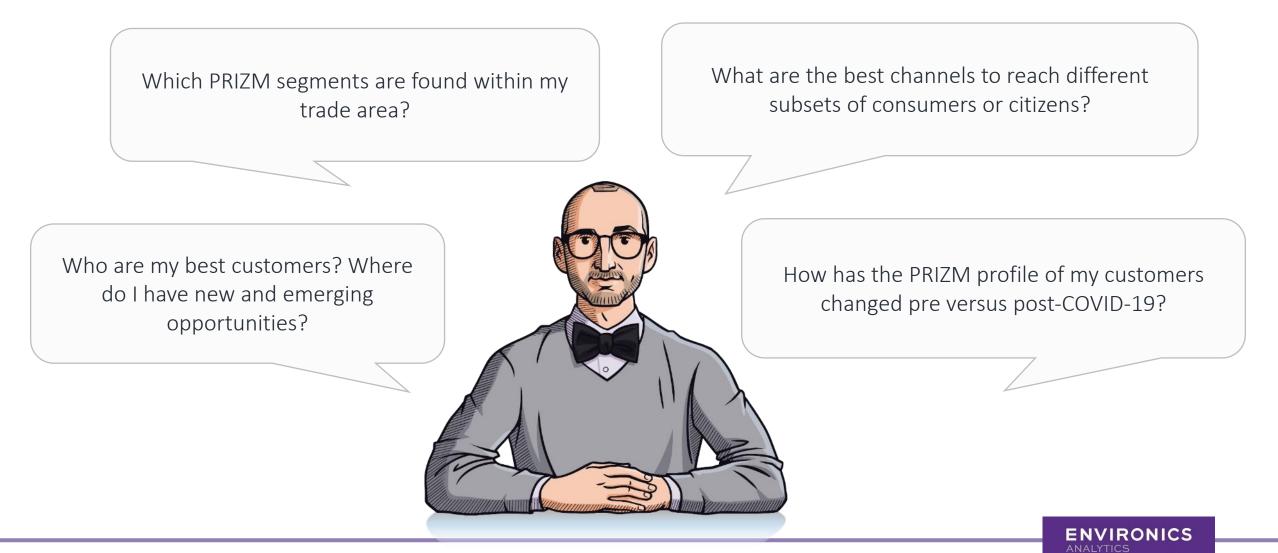
Cultural Sampling Legacy Personal Control Community Involvement Emotional Control Pursuit of Originality

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High Indexing Social Values

Sources: SocialValues 2020, PRIZM 2020

Some Questions It Helps Answer

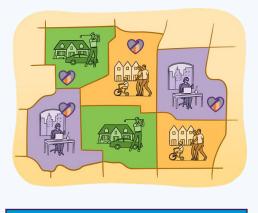


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Operationalize & Strategize

MARKET OPPORTUNITY

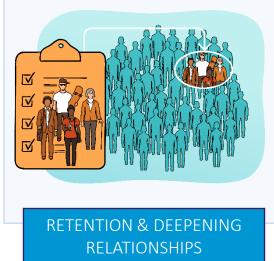
Identify and locate target segments in your market



NEW ACQUISITION

CUSTOMER OPPORTUNITY

Score your customers and identify opportunity in your book of business



EFFICIENT RESOURCING

Strategically allocate staffing resources



CUSTOMER EXPERIENCE

FOCUSED STRATEGY

Develop targeted marketing and communications strategy



BRANDING, CHANNEL & GROWTH STATEGY





WealthTransfer for Your Organization



Locate and quantify the opportunity for transfer of wealth in your markets and customer base



Identify your target audiences and enhance your acquisition, growth and retention strategies



Integrate with other data and analytical tools to boost your competitive advantage



Questions?



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